

# Reston Community Center Board of Governors Monthly Meeting April 7, 2025 8:00 p.m. Meeting Agenda

8:00 – Call to Order Beverly Cosham, Chair

8:02 – Approval of Agenda Beverly Cosham, Chair

8:03 – Approval of Minutes and Board Actions

Beverly Cosham, Chair

Approval of March 3, 2025 Board Minutes
 (as reviewed and approved by the Board Secretary)

Approval of March 3, 2025 Board Actions
 (as reviewed and approved by the Board Secretary)

8:05 – Chair's Remarks Beverly Cosham, Chair

8:08 - Introduction of Visitors

8:10 - Citizen Input

8:12 – Committee Reports

• March 10 Community Relations/Program Policy Joint Committee

Beverly Cosham, Chair Bill Penniman &

Lisa Sechrest-Ehrhardt.

Chairs

8:20 - Board Member Input on Activities Attended

8:25 – Executive Director's Report BeBe Nguyen, Executive Director

8:30 – Old Business Beverly Cosham, Chair New Business

8:40 - Adjournment

# Reminders:

| Events                             | Date             | Time        |
|------------------------------------|------------------|-------------|
| Meet the Artists: Francesca Hurst  | April 10         | 2:15 p.m.   |
| Green Reston                       | Aprill 12        | 10:00 a.m.  |
| Eggnormous Egg Hunt                | April 12         | 10: 00 a.m. |
| Meet the Artists: Clayton Bourassa | April 17         | 2:15 p.m.   |
| RCP: "The Producers"               | April 18, 19, 26 | 8:00 p.m.   |
| Meet the Artists: Linda Monson     | April 24         | 2:15 p.m.   |



# RESTON COMMUNITY CENTER



# SUMMARY OF MINUTES RESTON COMMUNITY CENTER BOARD OF GOVERNORS MEETING March 3, 2025 8:00 p.m.

### Present:

- · Beverly Cosham, Chair
- Bill Bouie
- Paul Thomas

- Shane Ziegler
- Lisa Sechrest-Ehrhardt

Malka Wickramatilake

# **Absent and Excused:**

- Bill Penniman
- Paul Berry
- Vicky Wingert

# Attending from RCC Staff:

- BeBe Nguyen, Executive Director
- Brianne Baglini, Deputy Director
- Nick Burt, Assistant Customer Relations Director (notetaker)

Bev called the meeting to order at 8:03 p.m.

# MOTION #1:

# Approval of the Agenda.

Bill B. moved that the agenda be approved. Paul T. seconded the motion. The motion passed unanimously.

# MOTION #2:

# Approval of the February 3, 2025 Board Minutes.

Bill B. moved that the agenda be approved. Paul T. seconded the motion. The motion passed unanimously.

Paul T. added that it is the preference of the Board to have only the minutes from previous meetings printed without the agenda to minimize confusions.

### **MOTION #3**

# Approval of the February 3, 2025 Board Actions.

Bill B. moved that the board actions be approved. Paul T. seconded the motion. The motion passed unanimously.

# **Chair's Remarks**

Bey was very happy to attend the Lúnasa performance over the weekend at RCC and shared her poem.

"Life" by Charlotte Brontë

Life, believe, is not a dream So dark as sages say; Oft a little morning rain Foretells a pleasant day. Sometimes there are clouds of gloom, But these are transient all; If the shower will make the roses bloom, O why lament its fall? Rapidly, merrily, Life's sunny hours flit by, Gratefully, cheerily Enjoy them as they fly! What though Death at times steps in, And calls our Best away? What though sorrow seems to win, O'er hope, a heavy sway? Yet Hope again elastic springs, Unconquered, though she fell: Still buoyant are her golden wings, Still strong to bear us well. Manfully, fearlessly, The day of trial bear, For gloriously, victoriously, Can courage quell despair!

# Introduction of Visitors

No visitors.

### **Committee Reports**

Paul T. asked to amend the agenda to include review of the February 3, 2025 Finance Committee report. All present accepted the amendment.

Paul T. highlighted positive data from the Finance Committee: RCC projects financial savings in personnel costs and a positive outlook for energy savings projects. No additional questions were raised. Lisa summarized the February 10, 2025 Community Relations/Program Policy Joint Committee. The meeting was well attended in terms of both numerical attendance and the variety of interests represented. Lisa commended BeBe on delivering a well-spoken list of upcoming RCC projects. Lisa summarized the the Community Survey results as presented by Dr. Kara Fitzgibbon and noted that she found the graphical representation of data points to be particularly informative.

### **MOTION #4**

# **Approval of the Committee Reports**

Bill B. moved to approve the committee reports. Paul T. seconded the motion. The motion passed unanimously.

# **Board Member Input on Activities Attended**

Bill B., Paul T., Lisa, Bev and Shane all attended the Community Relations/Program Policy Joint Committee on February 10.

Paul T and Lisa attended the Leadership Fairfax awards ceremony.

Bill B, Bev and Lisa all saw performances at the CenterStage over the weekend.

Lisa and Bev attended a presentation by the Reston Historic Trust concerning the history of equity in Reston/Fairfax.

Shane attended a successful food drive as well as the opening of the rooftop restaurant/bar at the new AC Hotel.

Paul T. watched the South Lakes High School boys' basketball team win the regional tournament against Westfield High School on February 28.

Bill B. is hard at work reviewing FCPA budgets.

Lisa attended meetings at the Cathy Hudgins Community Center to organize scholarships for children in need.

Bev attended RCC's Volunteer Appreciation Dinner and participated in the Mosaic Harmony Choir.

# **Executive Director Report**

BeBe organized her report around RCC's 6 pillars:

**Facilities:** RCC is continuing its work to increase wireless connectivity and eliminate dead zones within the facilities. The new "house rules" are in effect to better balance facility usage between user groups and are seeing early positive results.

Equity: The annual Diva Central dress drive was very successful.

Community Connections: BeBe was interviewed by Gene Powell of the Reston Letter which will be published in the March issue. The Offsite & Collaboration department will be testing several programs for RCC on Wheels and will be at the April 5 Celebrate Reston! and Play All Day, VA in June.

**Programs and Services**: Saturday Morning Coffee continues to see great attendance, which has been enhanced by specialty themed days. Summer Camps are 71% full at last check and nearly \$70,000 in scholarship funds have been awarded. Paul T. asked if we could have a comparison of scholarship awards between now and this point in time last year. BeBe will evaluate and return with more information. RCC will have surveys available electronically for programs and surveys.

**Communications**: RCC is competing for several awards under the Blue Pencil & Gold Screen awards as organized by the National Association of Government Communicators. RCC is participating in a new 311 project to have informational scripts available on demand by mid-March.

**Stewardship and Accreditation:** RCC is moving forward as expected and the CAPRA project staff is prepared for the site visit the last week of April.

BeBe attended the Wayfinding Strategy Study for the Lake Anne Community Revitalization Area with key stakeholders and Dept. of Planning and Development staff. She also saw Firoozeh Dumas in the CenterStage and attended the Leadership Fairfax NVLA awards ceremony.

# **Continuing Business**

Paul T. reminded everyone that South Lakes High School is playing on Tuesday, March 4, and may be continuing to the State Championships in Richmond very soon.

BeBe has drafted an agenda for the March 10 Program Policy/Community Relations Joint Committee Meeting that includes actionable items in programming to reflect the desires revealed in the Community Survey results as well as ways to address barriers of participation. BeBe has also directed staff to expand the fee waiver program to Reston federal employees and contractors who may have been impacted by the federal job losses.

Bev adjourned the meeting at 8:43 p.m.

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|------------------------|--|
|                        |  |
| Lisa Sechrest-Ehrhardt |  |
| Board Secretary        |  |
|                        |  |
| 4/3/25                 |  |
| Date                   |  |

# **BOARD ACTIONS TAKEN AT BOARD OF GOVERNORS MEETING ON February 3, 2025**

| 25-0303-1 | Bd | That the Board approve the Agenda              |
|-----------|----|--|
| 25-0303-2 | Bd | Approval of the February 3, 2025 Board Minutes |
| 25-0303-3 | Bd | Approval of the February 3, 2025 Board Actions |
| 25-0303-4 | Bd | Approval of the Committee Reports              |

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Lisa Sechrest-Ehrhardt

**Board Secretary** 

bell with

4/3/25

Date

RCC Board of Governors

Community Relations and Program/Policy Meeting Joint Committee Meeting

Monday, March 10, 2025

6:30 – 8:00 p.m.

# **Present**

- Bev Cosham
- Lisa Sechrest-Ehrhardt
- Bill Bouie
- Paul Thomas
- Vicky Wingert
- Paul Berry

# **Absent and Excused:**

- Malka Wickramatilake
- Shane Ziegler
- Bill Penniman

# **Guests**

Supervisor Alcorn See Sign-In List

# Attending from RCC Staff:

- BeBe Nguyen
- Ricki Marion
- Maggie Parker
- Matt McCall
- PD Michnewicz
- Brianne Baglini
- Renata Wojcicki
- Pam Leary
- Kevin Danaher
- Lorna Campbell Clarke
- Nick Burt
- Kathryn Kovacs
- Brian Gannon

March 10, 2025, RCC Board of Governors Joint Community Relations and Program/Policy Meeting

Bev called the meeting to order at 6:34 p.m. and directed everyone's attention to the report.

Bev welcomed Paul Berry. Paul welcomed everyone and introduced Lisa. UVA Survey results were shared at the last community relations meeting, this month we are going over programs and opportunities. Lisa introduced BeBe Nguyen.

BeBe welcomed everyone and introduced Supervisor Alcorn and the RCC Management Staff team, and recognized new deputy director Brianne Baglini.

BeBe said she wanted to address the safety concerns first, given the incident on Tuesday, March 4, and then would move through the rest of the agenda.

# **Safety Concerns**

BeBe asked if the guests in attendance had received the notification about the public safety incident and most people in attendance raised their hands in affirmation.

BeBe shared that many meetings had taken place regarding the safety issues and steps are being taken to address concerns:

- Police have increased their patrols of the Hunters Woods Plaza and will be holding a meeting on March 25 at the Reston District Station.
- Additional efforts include making the Crime Dashboard accessible, becoming an NCS Diversion and Outreach Mobile unit intake site, Cornerstones is making daily visits, and Edens has been asked to provide additional support in terms of lighting and security.
- Further, RCC is expanding security presence hours with an armed security guard, is consistently applying house rules, and will be implementing a manager on duty system.

An attendee asked how the House Rules are being shared, and BeBe shared they are in an acrylic stand in the lobby. House Rules were communicated 2 weeks prior to implementation on February 18. Formal signage is being developed and will be installed along with our code of conduct.

### **Areas of Program Exploration**

The community survey results identified the greatest interest in fitness and lifelong learning.

### **Fitness and Wellness**

RCC is looking to pilot an earlier morning offering at Lake Anne. Ideas that required a lot of equipment and space are out of the scope of what RCC can provide (i.e. Pickle Ball, and gyms).

# Lifelong Learning

Trips have been popular and RCC is looking to expand the opportunities to accommodate more community members.

RCC is working to grow attendance at existing classes.

RCC has some challenges in offering Dogwood Afterschool program and won't know until May is summer school will be happening. RCC may use RCC on Wheels as an alternative offering.

# **RCC on Wheels**

This initiative makes RCC programs more accessible. RCC is in the program development and concept phase, as well as addressing logistical issues.

RCC on Wheels will be at Celebrate Reston on April 5 at Lake Anne Plaza and at Play All Day – VA on June 20 at various locations around Reston.

# **Barriers to Participation**

The main issues are time and having the information. RCC is prioritizing quality over quantity in terms of communications, working to maintain an accurate patron's email database, and focusing on diverse communications channels (interactive messaging, RCC on Wheels, billboards and bus shelters, program information at Reston Hospital, myRCC automation, and a refined segmentation strategy.)

RCC remains committed to accessibility and inclusivity and works to ensure those with disabilities and those who speak other languages can participate. RCC is also looking to expand the RCC Rides program to remove transportation barriers for participants who are participating in RCC programs.

# **Fee Waiver**

RCC will be expanding the fee waiver program to accommodate Federal workers who have had their positions eliminated. The fee waiver will provide \$400 worth of fees waived per household member.

RCC staff will be meeting to socialize this fee waiver program.

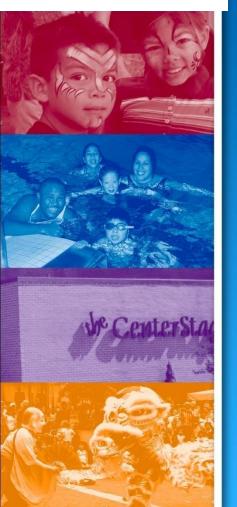
# **Community Input**

Shamla, first-time attendee, spoke about her involvement at RCC (attend classes and host events). Shamla is a yoga instructor at YMCA and offers aqua yoga. She proposed this as a possible new activity for RCC

There were no further questions or comments. BeBe thanked everyone for attending. The meeting adjourned at 7:10 p.m.



**Enriching Lives. Building Community.** 



# Reston Community Center

Program Policy/Community Relations Joint Committee Meeting

> Monday, March 10, 2025 6:30 p.m. RCC Hunters Woods

# Introduction

Welcome: Beverly Cosham, RCC Board Chair

# Shane Ziegler, Chair: Community Relations Committee

Reston Community Center (RCC) relies on feedback and input from our community to help us make sure we meet Reston's expectations for our programs and services. We are always delighted to share time with our neighbors and constituents and appreciate everything you will be sharing with us tonight.

# Lisa Sechrest-Ehrhardt, Chair: Program/Policy Committee

Last month, we heard from Dr. Kara Fitzgibbon from UVA Center for Research on RCC 2024 Community Survey results. RCC Programming Staff Teams have reviewed the data results to identify actionable opportunity program areas for exploration. We are thrilled to share some of those areas with you tonight.

# 3/10 CR/PP Joint Committee Meeting Agenda

- Safety Concerns
- Areas of Program Exploration:
  - Fitness and Wellness
  - Lifelong Learning
  - Afterschool Program
- RCC On Wheels
  - Upcoming Schedule
- Barriers to Participation
  - Communications Strategies
- Fee Waiver Program Expansion for Federal Workers
- Community Input



# **Safety Concerns**

- High visibility patrol in and around Hunters Woods Plaza.
- 3/25 HW Community Meeting at District Station.
- Community members can access Crime Dashboard at www.fcpod.org.
- NCS Mobile Unit with Substance Abuse Intake Team at RCC once a week.
- Cornerstones daily visit.
- Edens Management Role
- RCC will be expanding security presence with an armed officer from opening to 30 minutes after closing hours.
  - Monday Saturday 6 a.m. 9:30 p.m. and Sunday 9 a.m. 8:30 p.m.
- Consistency in applying House Rules implemented on 2/18.
- RCC Manager on Duty System to be implemented.

# Fitness and Wellness

- Early morning and evening pilot fitness programs.
- Pilot Fitness classes at 7:00 a.m. Evenings will be explored but are typically harder to fill.
- Budget implications include earlier opening hours at Lake Anne and cost of instructors, Facilities and CSRs staff and marketing costs.
- Some suggested fitness and wellness program areas noted in the Survey are beyond the scope of RCC resources. Examples: fitness studio, gym equipment, pickleball courts and outdoor activities such as disc golf.

# Lifelong Learning

- Increase the number of trips to ameliorate waitlists by adding a second trip on another date. Some trips, such as performances, may not be able to be added due to availability.
- Add new programs. Identify "micro markets".
- Increase attendance for current programs offered. Additional media and public outreach.
- Dogwood Afterschool Program

# RCC on WHEELS

- Aims to bridge gaps in accessibility to our programs. Our van will allow us to pull up to underserved and less activated areas so all can benefit from the opportunities offered by RCC.
- Program Development Concepts are more fluid and cuts across all programming cost centers.
- Spring/Summer 2025: "Test Drive" various programs to evaluate interest, locations, times, content, etc.
- Upcoming Schedule:
  - April 5 Celebrate Reston! Lake Anne Village Center
  - May In Progress
  - June 20 Play All Day VA Various Locations Around Reston

# **Barriers To Participation**

Media Strategies To Bring More Awareness To Existing Programs

- Prioritize quality over quantity when it comes to communications.
- Timeliness & Relevance
  - Maintain RCC contact list/database; ensure accuracy
  - RCC currently emails patrons a bi-weekly newsletter about upcoming, available classes, events and programs.

# **Diverse Comms Channels**

Media Strategies To Bring More Awareness To Existing Programs

- Interactive Engagement use of polls, surveys, contests and interactive content in messaging may help to foster meaningful connections.
- Strategic community presence to elevate visibility may help captivate attention and spark interest.
- RCC places key messages on billboards, bus tails and bus shelters in Reston.
- RCC partners with Reston Hospital to place program information on its digital display system located in the waiting room and cafeteria
- Automation through myRCC (RecTrac)
- Segmentation
  - Personalizing communication for individual users or segments and making recommendations based on their preferences and past interactions fosters a sense of belonging.

# **Accessibility and Inclusivity**

Media Strategies To Bring More Awareness To Existing Programs

- Content must be accessible to all users including those with disabilities, expanding upon 508 compliance guidelines.
- Over 160 different languages, representing 44% of Fairfax County homes, speaks a language other an English. Imperative that content be available in other languages.
- With regards to transportation, RCC Rides can be expanded to include transportation to/fro RCC programs.

# Fee Waiver for Federal Worker

- If you are a Restonian impacted by the Federal government workforce transition, Reston Community Center (RCC) is ready to support you. Federal workers residing within Reston's small tax district #5 in need of support to participate in RCC programs or summer camps can contact <u>rcccontact@fairfaxcounty.gov</u> for assistance.
- Amount awarded per family: \$400/household member. Unlimited for summer camps.
- Fee Waiver Program is available until 6/30/25.

# **Community Input**

- Individual Input please provide name, address, organization (if applicable.)
- Speak for up to three minutes (individual)
- Five minutes (organization)

# Thank you for your participation!



# Meeting of Reston Community Center Board of Governors March 10, 2025



# **SIGN-IN SHEET**

The public may address the Board on matters regarding Reston's cultural, recreational and leisure time amenities needs. Speakers will be called in the order that they signed in. Comments are limited to three (3) minutes for individuals and five (5) minutes for organizations. If you have materials for the Board, please give them to the Public Information Officer before you begin speaking. Thank you.

| Name                           | Organizational                          | Address                                     | Phone | Email Address                     | Wish To<br>Speak |          |
|--------------------------------|---|---|-------|-----------------------------------|------------------|----------|
|                                | Affiliation (if any)                    |   |       |                                   | Yes              | No       |
| 1. Nick Acord, MA              | Cornerstones<br>RestON                  |   |       | Nicholas.Acord@cornerstonesva.org |                  |          |
| 2. Supervisor Walter L. Alcorn | Hunter Mill District,<br>Fairfax County |   |       |                                   |                  | /        |
| 3. Virginia Busby              |   | 10902 Hunt Club Rd<br>Reston, VA 20190      |       | vrb5q@hotmail.com                 |                  |          |
| 4. Elizabeth Cirera            |   |   |       | bethcirera@yahoo.com              |                  | 1        |
| 5. Charles Evans               |   | 1574 Goldenrain Ct<br>Reston, VA 20190      |       | evanscw@verizon.net               |                  |          |
| 6. Joe Fioramonti              |   | 12813 New Parkland Dr<br>Herndon, VA 20171  |       | joefioramonti@gmail.com           |                  |          |
| 7. Cynthia Gunera, C.P.C.      |   | 2465 Pyrenees Ct<br>Reston, VA 20191        |       | crgunera@gmail.com                |                  |          |
| 8. Hanping Liu                 |   | 2231 Colts Neck Rd #315<br>Reston, VA 20191 |       | gaohp2000@yahoo.com               |                  |          |
| 9. Rita Maximilian-<br>Atassi  |   | 2443 Brussels Ct<br>Reston, VA 20191        |       | rita.maximilian@gmail.com         |                  | <b>/</b> |



# Meeting of Reston Community Center Board of Governors March 10, 2025



| Name                       | Organizational                           | Address  | Phone | Email Address           | Wish To<br>Speak |          |
|----------------------------|--|--|-------|-------------------------|------------------|----------|
| Affili                     | Affiliation (if any)                     | 71001000   |       |                         | Yes              | No       |
| 10. Joe Meng               |  | 11957 Escalante Ct<br>Reston, VA 20191               |       | fatjmeng@gmail.com      |                  |          |
| 11. Gloria Michau          | .7                                       | 11776 Stratford House PI<br>#105<br>Reston, VA 20190 |       | tigroiseau@gmail.com    |                  |          |
| 12. Regina Newport         | Tan Newport<br>inemports, a<br>gnare con | 12025 Town Square St<br>#1433<br>Reston, VA 20190    |       | reginanewport@gmail.com |                  | <b>/</b> |
| 13. Arthurk Price          | ymene oor                                | 11049 Villaridge Ct<br>Apt A<br>Reston, VA 20191     |       | akenprice@yahoo.com     |                  |          |
| 14. Leni Pritt             |  | 12126 Basset Ln<br>Reston, VA 2019                   |       | prittfamily@verizon.net |                  |          |
| 15. Laurie Beth<br>Puglisi |  | 1929 Villaridge Dr<br>Unit B<br>Reston, VA 20191     |       | lpuglisi14@gmail.com    |                  |          |
| 16. Betty Puller           |  | 2293 White Cornus Ln<br>Reston, VA 20191             |       | bettypuller7@gmail.com  |                  | /        |
| 17. Jackie Smith           |  | 11721 Karbon Hill Ct<br>#102<br>Reston, VA 20191     |       | womstrong@yahoo.com     |                  |          |
| 18. Veronica Spina         |  | 1470 Roundleaf Ct<br>Reston, VA 20190                |       | spina3568@gmail.com     |                  |          |
| 19. Shyamala<br>Sundaresan |  | 13141 New Parkland Dr<br>Herndon, VA 20171           |       | shmlsundar@gmail.com    | /                |          |
| 20. Savita Uttamsingh      |  | 11407 Gate Hill Pl<br>Unit B<br>Reston, VA 20194     |       | suttamsingh@yahoo.com   |                  |          |



# Meeting of Reston Community Center Board of Governors March 10, 2025



| Name Organization Affiliation (if a | Organizational       | Address   | Phone | Email Address            | Wish To<br>Speak |    |
|-------------------------------------|----------------------|---|-------|--------------------------|------------------|----|
|                                     | Affiliation (if any) | ,         |       |                          | Yes              | No |
| 21. Nityanand<br>Wachche            |                      | 11830 Sunrise Valley Dr<br>Reston, VA 20191     |       | wnityasub@gmail.com      |                  | /  |
| 22. Batrina Wallace                 |                      | 11903 Winterthur Ln<br>#PH3<br>Reston, VA 20191 |       | wbatrina2@gmail.com      |                  |    |
| 23. Aaron Wolf                      |                      | 1603 Apricot Ct<br>Reston, VA 20190             |       | aaron.ben.wolf@gmail.com |                  |    |
| 24.                                 |                      |   |       |                          |                  |    |
| 25.                                 |                      |   |       |                          |                  |    |
| 26.                                 |                      |   |       |                          |                  |    |
| 27.                                 | -                    |   |       |                          |                  |    |
| 28.                                 |                      |   |       |                          |                  |    |
| 29.                                 | "                    |   |       |                          |                  |    |
| 30.                                 |                      |   |       |                          |                  |    |
| 31.                                 |                      |   |       |                          |                  |    |



# **RESTON COMMUNITY CENTER**



# Board of Governors Community Relations and Program/Policy Joint Committee Meeting Monday, February 10, 2025 6:30 – 8:00 p.m.

# Present:

- · Beverly Cosham, Chair
- Vicky Wingert
- Bill Bouie
- Paul Thomas
- Lisa Sechrest-Ehrhardt
- Bill Penniman

# **Absent and Excused:**

- Shane Ziegler
- Malka Wickramatilake
- Paul Berry

# Attending from RCC Staff:

- BeBe Nguyen, Executive Director
- Rebekah Wingert, Videographer
- Kathryn Kovacs, Public Information Officer (Check-in)
- Nick Burt, Assistant Customer Relations Director (notetaker)
- Pam Leary, Customer Relations Dire
- Lorna Campbell Clarke, Communications Dire
- PD Michnewicz, Arts & Culture Director
- Brian Gannon, Accreditation Specialist
- Matt McCall, Aquatics Director
- Maggie Parker, Offsite & Collaboration Director
- Kevin Danaher, Leisure & Learning Director

# Introduction:

Bev welcomed all attendees at 6:35 p.m. and began the meeting.

Bill P, Vice Chair of the Community Relations Committee, welcomed community members at 6:36 p.m. and emphasized the importance of community engagement and receiving feedback from all attendees.

Lisa, Chair of Program and Policy Committee, addressed the meeting at 6:37 p.m. She described the 2024 RCC Community Survey and noted that it takes place every 5 years to capture the community's feedback to guide RCC's future programs and services.

### 2024 Program Highlights & Participation Trends:

Bebe introduced the night's agenda and noted:

 Participation data – There was a significant increase across the board in participation and revenue in 2024. More than 150,000 program enrollments were captured which amounts to a

- 20% increase over the prior year. Separately 84,000 rental participants attended RCC which amounts to a 52% increase from prior year.
- RCC was CAPRA (Commission for Accreditation of Park and Recreation Agencies) accredited 5
  years ago in 2020. We are now seeking reaccreditation in 2025. Brian Gannon, RCC
  Accreditation Specialist, has submitted the CAPRA self-assessment in January and RCC is on
  track to renew its accreditation this year with a site visit in late April.

# RCC On Wheels & Delivery Timeline:

RCC has found that it takes roughly 18 months to design and procure an appropriate vehicle. RCC has since rented a vehicle to introduce it to neighborhoods as well as give time to RCC's Offsite & Collaboration department for research and preparation.

# **Areas of Investigation:**

Programs – RCC is exploring a summer school partner program with Dogwood Elementary as well as learn to swim programs with the school. Offsite and Collaboration are exploring a jazz concert series in the South Lakes Village Center.

# **Capital Projects Status Update:**

- Energy utilization project 219 solar panels have been installed, boilers have been replaced, and all overhead lighting have been updated to LED models. All improvements work toward Fairfax County's energy standards. 2025 will represent the first full year of energy savings.
- The CenterStage the CenterStage will be reintroduced as The Leila Gordon Theater in April.
- Facilities RCC continues to work to address security concerns as they impact our unhoused population. "House Rules" are slated to be published and put into effect in the next 2 weeks.
- Equipment Updates The RCC Hunter Woods elevator was replaced and opened during the Summer of 2024. New risers were procured to better accommodate performing arts organizations in the Community Room.
- Planned Projects in Summer of 2025 Lobby display boards, the energy recovery unit in the Aquatics Center and the Hunters Woods bathrooms will be renovated.
- Future RCC Facilities The Boston Properties proffer has been updated such that the future Performing Arts site will be in an interior block which will better allow for connectivity, access, and programing.

# **2024 Community Survey results:**

The Survey results were presented by Dr. Kara Fitzgibbon, Director of the Center for Survey Research at the University of Virginia. All findings are currently available on RCC's <u>website</u>.

Kara began by presenting the methodology used to obtain data as well as the stratification of the results. She spoke at length to show the high level of accuracy expected in the results with a margin of error of less than 4%.

5 primary areas of data were sought: awareness and support for RCC, current and projected use, barriers for participation, preferences for a second RCC facility, and sources for communication.

- Awareness and Support for RCC Overall there is a high awareness of RCC and a similarly high level of support for the agency.
- Current and Projected Use Current use remains high in the categories of Community Events,
  Professional Touring Artists Series, and drop-in swim. Notably, survey participants listed high
  interest in Lifelong Learning and land-based fitness/wellness classes, show high interest but also
  indicated barriers for entry.
- Barriers for participation The most common barrier for entry was a lack of time.
- Preferences for a second RCC location Being that the lease for RCC Lake Anne will end in 2039, the RCC Board of Governors is engaging with the community to learn of location

- preferences and possible avenues. The dominant preference recorded in the survey was that RCC should seek an alternative facility near Lake Anne.
- Communication There was a significant trend for survey participants to receive communications from online sources and social media as well as an inverse trend for legacy sources of media such as television and radio.

# **Questions and Answers:**

- An attendee stated that one of the data points that stuck out for him was the significant disinterest in Youth and Teen programs.
  - Kara responded that there are a smaller percentage of households with children that engage with programs, but that does not diminish the need for those who do use those types of programs.
- Bill Threlkeld asked if there was interest in looking at those who work in Reston, but do not live in Reston.
  - Kara responded that participants had to live in Reston to participate in the probability survey but could live outside Reston for the non-probability study. Roughly 1/5 of nonprobability worked in Reston only. She stated further that Reston business owners have their own specific subset of data.
- Ruth Anne Pinkman asked what was the rate of return compared to last year? She also asked: what does the strong preference for performing arts mean for the new performing arts center
  - Kara responded that the return rate was nearly identical.
  - Bebe responded that the continued support for a new performing arts center helpful to note, the physical facility is still far in the future.
- Michael Barret Jones, President of RCP, stated that he would like very much to be included on the conversation in the new Reston arts center.
- Laura Kowalski, Reston Association, extends thanks for the work that RCC has done on the community survey and RCC staff.
- Nick Accord, Cornerstones asked if there is a data subset specific to fee waiver users?
  - Bebe responded that the data was not specifically requested as part of the survey, but RCC keeps general data concerning fee waiver patrons. Further, 2024 had the largest use of fee waiver to date.
  - Kara added that a "proxy-measure" is that responses were measured by household income.
- Tammi Petrine voiced concerns caused by federal actions voiced particularly that funding for new RCC Facilities should not come from Small District #5.
  - Bebe responded that the Fairfax County budget should come out next week and we are paying close attention.

Bebe then opened the floor to those who had noted that they wished to address the board. Nick Burt responded that no one had requested to do so.

Bebe thanked everyone present for their time and ended the meeting.

| Les Aret                                  |
|---|
| Lisa Sechrest-Ehrhardt<br>Board Secretary |
| _02/28/25                                 |
| Date                                      |



# **RESTON COMMUNITY CENTER**



Beverly Cosham, Chair

Beverly Cosham, Chair

# SUMMARY OF MINUTES RESTON COMMUNITY CENTER BOARD OF GOVERNORS MEETING February 3, 2025 8:00 p.m.

| 8:00 – Call to Order | Beverly Cosham, Chair |
|----------------------|-----------------------|
|----------------------|-----------------------|

8:02 – Approval of Agenda Beverly Cosham, Chair

8:03 – Approval of Minutes and Board Actions

 Approval of December 2, 2024 Board Minutes (as reviewed and approved by the Secretary)

 Approval of December 2, 2024 Board Actions (as reviewed and approved by the Secretary)

8:05 – Chair's Remarks Beverly Cosham, Chair

8:08 - Introduction of Visitors

8:10 – Visitor Input

8:12 – Committee Reports

January 4, 2025 Annual Strategic Planning Meeting
 February 3, 2025 Finance Committee
 Bill Bouie, Chair
 Paul Thomas, Chair

8:20 - Board Member Inputs on Activities Attended

8:25 – Executive Director Report Bebe Nguyen, Executive Director

8:30 – Continuing Business Beverly Cosham, Chair New Business

8:40 – Adjournment

# Reminders:

| Events  | Date        | Time      |
|---|-------------|-----------|
| PTAS Firoozeh Dumas, Author                     | February 8  | 3:00 p.m. |
| Program Policy & Community Relations            | ·           |           |
| Joint Committee Mtg.                            | February 10 | 6:30 p.m. |
| Equity Matters Films: "Amazing Grace"           | February 12 | 7:30 p.m. |
| PTAS "Paige in Full: A B-Girl's Visual Mixtape" | February 16 | 3:00 p.m. |
| PTAS Lara Downes & Rita Dove                    | February 22 | 8:00 p.m. |

# Present:

- · Beverly Cosham, Chair
- Vicky Wingert
- Bill Bouie

- Paul Thomas
- Lisa Sechrest-Ehrhardt
- Shane Ziegler

### Absent and Excused:

- Paul Berry
- Malka Wickramatilake
- Bill Pennimann

# Attending from RCC Staff:

- BeBe Nguyen, Executive Director
- Rebekah Wingert, Videographer
- Nick Burt, Assistant Customer Relations Director (notetaker)

Bev called the meeting to order at 8:01 p.m.

### MOTION #1:

# Approval of the Agenda.

Bill B. moved that the agenda be approved. Paul T. seconded the motion. The motion passed unanimously.

# MOTION #2:

# Approval of the December 2, 2024 Board Minutes

Bill B. moved that the agenda be approved. Paul T. seconded the motion. The motion passed unanimously.

### **MOTION #3**

# Approval of the December 2, 2024 Board Actions

Bill B. moved that the agenda be approved. Paul T. seconded the motion. The motion passed unanimously.

# **Chair's Remarks**

Bev remarks that the next 2 years will move very quickly, and we must be resilient to keep up. Bev shared a poem on the theme of resilience.

"The Oak Tree" by Johnny Ray Ryder Jr.

A mighty wind blew night and day It stole the oak tree's leaves away Then snapped its boughs and pulled its bark Until the oak was tired and stark

But still the oak tree held its ground While other trees fell all around The weary wind gave up and spoke, "How can you still be standing Oak?"

The oak tree said, "I know that you Can break each branch of mine in two Carry every leaf away Shake my limbs, and make me sway.

But I have roots stretched in the earth Growing stronger since my birth You'll never touch them, for you see They are the deepest part of me.

# February 3, 2025 Board of Governors Meeting Minutes

Until today, I wasn't sure
Of just how much I could endure
But now I've found, with thanks to you
I'm stronger than I ever knew.

# **Introduction of Visitors**

No visitors.

# **Committee Reports**

# January 4, 2025 Annual Strategic Planning Session

Bill B. summarized the Strategic Planning Session on January 4 facilitated by Karen Cleveland. RCC's mission, vision, and values were reaffirmed. RCC staff reported out key highlights and challenges in 2024. All present reaffirmed RCC strategic plan 2021-26. Kara Fitzgibbon and her team from UVA's Center for Survey Research (CSR) discussed community survey results. RCC staff and Board Members participated in breakout sessions to collaborate about articulating the benefits of RCC. The Board of Governors directed RCC staff to move forward with Community Relations meeting on February 10.

# February 3, 2025 Finance Committee Meeting

Paul T. summarized the Finance Committee Meeting. Reports revealed no surprises. RCC actual revenue compared to projections varies slightly depending by cost center and, on average, is as expected. Camp registration just opened and a boost in revenue is expected for Youth & Teen, but they will be deferred to FY27 in June as summer camps are delivered in FY27.

Personnel cost savings are significant for FY26 due to several unfilled vacancies, extra funds allocated to the dual encumbrance of the Executive Director position, and delay in the starting date of the Deputy Director. Monthly savings on energy use are being monitored with the completion of the Energy Improvement Utilization project. The energy savings will undergo more robust analysis in upcoming months. The Finance Committee reviewed the 3<sup>rd</sup> Quarter Budget Submission Memo and passed a motion to direct RCC staff to submit the memo to Fairfax County Office of Management and Budget (OMB).

# **MOTION #4**

# **Approval of the Committee Reports**

Paul T moved to approve the committee reports. Bill B. seconded the motion. The motion passed unanimously.

### **MOTION #5**

# Approval of 3<sup>rd</sup> Quarter Budget Submissions Memo

Paul T. moved to approve the Third Quarter Transmittal Memorandum for the agency budget to be submitted to the Fairfax County Department of Management and Budget. Shane seconded the motion. The motion passed unanimously.

# **Board Member Input on Activities Attended**

Shane took a trip to Southeast Asia and is now settling back home.

Paul T. attended the Finance Committee Meeting earlier in the evening.

Bill B. attended Angela Rye's keynote address as part of RCC's MLK Celebration on Sunday, January 19. Bill B. also attended the Annual Strategic Planning Session in January.

Lisa attended the Annual Strategic Planning Session in January. She attended the RCC's MLK Celebration Community Service Day at the Cathy Hudgins Community Center on Saturday, January 18. She also attended "Bricks by the Lake" as put on by the Reston Museum and partially held at RCC Lake Anne.

# February 3, 2025 Board of Governors Meeting Minutes

Vicky attended a program at South Lakes High School, available every Saturday, to assist persons with special needs.

Bev attended the Annual Strategic Planning Session in January. Bev performed in the Reston Community Orchestra MLK concert and introduced Angela Rye as part of the RCC's MLK Weekend Celebration,

# **Executive Director's Report**

Bebe organized her report around RCC's 6 pillars -

Facilities: Networks have been switched and upgraded at Lake Anne as well as Terry L Smith Aquatics Center to provide better access and increase internet capacity.

Equity: RCC's MLK weekend celebration was very successful. The Day of Service was well attended. Bebe is finalizing house rules to more effectively accommodate the Community's unhoused population. Reston Strong has unveiled a day center today for unhoused and under resourced persons.

Community Connections: RCC's Offsite and Collaboration department produced MLK Birthday Celebration programs.

Programs and services: We had 250 attendees at the Reston Summer Camp Expo. The new Youth and Teen Director Program Director started. Some of our fitness classes has to be canceled due to an instructor's injury.

Communications: RCC has submitted its language access plan to provide effective access to individuals with English language proficiency challenges.

Stewardship and accreditation: The CAPRA self-assessment was submitted in January. Site visit has been scheduled for the week of April 28.

Executive Director Activity: Bebe attended many inclement weather calls, held eight Deputy Director interviews, attended all elements of the MLK Birthday Celebration weekend and attended the Greater Reston Chamber of Commerce Strategic Planning Session

# **Continuing business**

Vicky asked if funding related to continuing One Fairfax objectives could be impacted by federal funding challenges. The Board discussed and concluded that only general fund agencies may be impacted.

**New Business** 

There was no new business to discuss.

Bev adjourned the meeting at 8:25 p.m.

Lisa Sechrest-Ehrhardt Board Secretary

bell west

\_02/27/25\_

Date

February 3, 2025 Board of Governors Meeting Minutes

# **BOARD ACTIONS TAKEN AT BOARD OF GOVERNORS MEETING ON February 3, 2025**

| 25-0203-1 | Bd | That the Board approve the Agenda                                      |
|-----------|----|--|
| 25-0203-2 | Bd | That the Board approve the December 2, 2024 Board Minutes              |
| 25-0203-3 | Bd | That the Board approve December 2, 2024 Board Actions                  |
| 25-0203-4 | Bd | That the Board approve the February committee reports                  |
| 25-0203-5 | Bd | That the Board approve 3 <sup>rd</sup> Quarter Budget Submissions Memo |

Lisa Sechrest-Ehrhardt Board Secretary

bell west

\_\_02/27/25\_\_\_\_\_ Date

# Reston Community Center Board of Governors Finance Committee Meeting February 03, 2025 at 6:30 p.m.

# Present:

- Bill Bouie
- Paul Thomas
- Shane Ziegler

# **Absent and Excused:**

- Malka Wickramatilake
- Paul Berry

# Attending from RCC Staff:

- BeBe Nguyen, Executive Director
- Nick Burt, Assistant Customer Relations Director (notetaker)

Paul T calls the meeting to order.

# **Third Quarter Budget Review**

BeBe added context to the shortfalls in Aquatics and Youth and Teen revenue cost centers. She notes that Aquatics revenue shortage is mainly due to the longer shutdown during the Summer of 2024 to complete the elevator replacement and the Energy Improvement Utilization capital projects. Youth and Teen revenue will see a marked increase in revenue next month when revenue from Summer Camp registrations which opened on Saturday, February 1, is reflected.

We will save a healthy amount on personnel due to unfilled vacancies. The Assistant Aquatics Operations Director recruitment is in progress. Several factors are expected to come into focus in coming months which will provide a more complete picture of our operating budget. They include rental fees for RCC on wheels, costs of CAPRA re-accreditation site visit, new landscaping contract, and PayTrac implementation.

Bebe outlined upcoming capital projects (Hunters Woods restrooms renovations, replacement of the TLS locker room Energy Recovery Unit, the space design project) and the County's replacement of the Avaya phones with Cisco (IP phones). Fred is working on gathering vendors' quotes and establishing project timelines with internal staff.

**Motion #1:** Bill B. moved to forward the 3<sup>rd</sup> Quarter Budget report and Third Quarter Budget Submission Memorandum to the full board. Shane seconded the motion. The motion passed unanimously.

Paul adjourns the meeting at 6:49pm.

| Paul Thous              |
|-------------------------|
| Paul Thomas             |
| Finance Committee Chair |
|                         |
| 02/28/25                |
| Date                    |